

**Re: Frequency Change for Zee TV, Zee Premier & Zee Classic****Dear Subscriber,**

This is to inform you that there would be a change in the frequencies of some of Zee channels. This would be because Zee is shifting the up-linking of channels from Singapore to Noida (India). Please find attached the list of channels that are shifting along with a schedule for this process and the necessary steps that you would need to take in order to ensure that this shift goes on smoothly and you continue to receive service without interruption.

Kindly note that you would need a remote control for you're Decoder in order to tune the channels to the new frequencies.

<b>S.No</b>	<b>Channel Name</b>	<b>Date when Retuning Should be done</b>	<b>Current Tuning Parameters</b>	<b>New Tuning Parameters</b>
1	Zee SEA	From 7 <sup>th</sup> June	3700V 27500	3820V 27500
2	Zee Classic	From 7 <sup>th</sup> June	3732V 27500	3820V 27500
3	Zee Premier	From 7 <sup>th</sup> June	3732V 27500	3820V 27500

Please find attached information on how to tune your decoder box. Please feel free to contact us for assistance if you are unable to tune your decoder box on 1300 797 012 or [info@konnnectv.com](mailto:info@konnnectv.com)

Thank you

Customer Service

## Tuning Procedure

### Turn on ZEE SEA channel which is programmed on number 1 or labeled ZEE SEA

- 1 Press the **MENU** key on the Remote Control Unit. (If “Enter Pin Code” displays on screen then enter 1234 or 7001 from remote control unit).
- 2 You will enter into the **MAIN MENU** (refer fig-01)
- 3 The MAIN MENU has the following options:
  1. INSTALLATION
  2. USER SETTING
  3. SMART CARD
  4. SYSTEM INFORMATION
  5. TIMER INFORMATION
  6. EDIT
- 4 Using the left/right arrow key scroll to select the **“INSTALLATION”**.(refer fig 01)

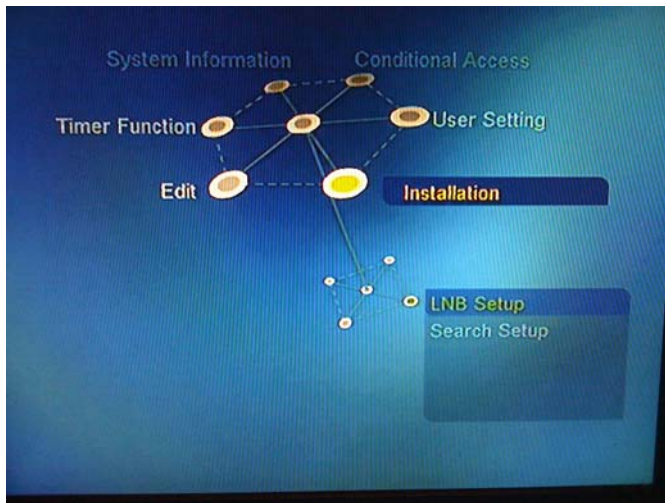


Fig -01

- a) Using the down arrow key scroll down to **“SEARCH SETUP”** and Press **“OK”** (refer fig-02)

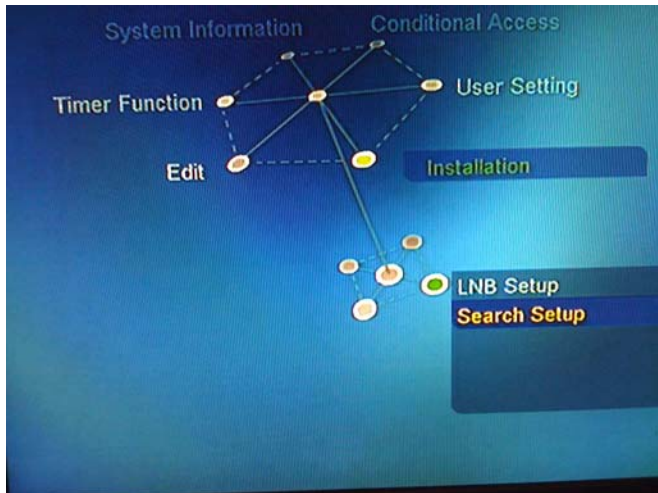


Fig -02

5. You will see the following menu:( Please ensure that SEARCH SET UP AND FTA/CAS ANT is as per below)

- |                              |                     |
|------------------------------|---------------------|
| 1. Number Of Antenna         | 1                   |
| 2. Current Antenna           | 1                   |
| 3. <b>Satellite</b>          | <b>ASIASAT 3S</b>   |
| 4. <b>LNB Type</b>           | <b>C Band LNBF</b>  |
| 5. <b>TP</b>                 | <b>3700/V/27500</b> |
| 6. Search Setup              | TP                  |
| 7. FTA/CAS Ant.              | ALL                 |
| 8. <b>Search Current ANT</b> |                     |
| 9. Search All ANT            |                     |
| 10. Signal Level             |                     |
| 11. Signal Quality           |                     |

a) Using the up/down arrow key scroll down to option 5 – “TP”.(refer fig 03)

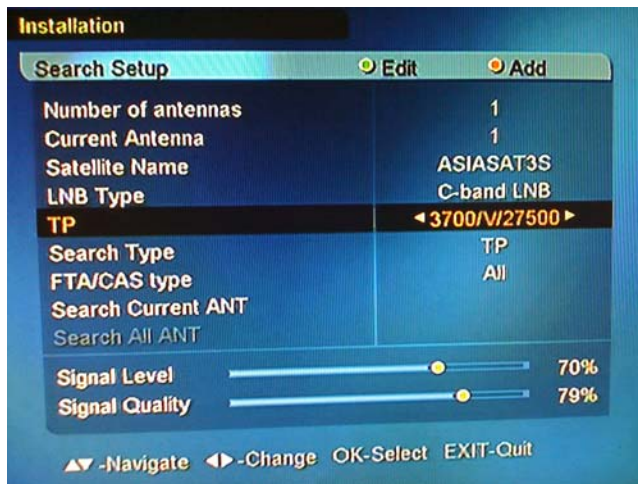


Fig – 03

b) Press the Green key & a box will appear on the screen.(refer fig – 04)

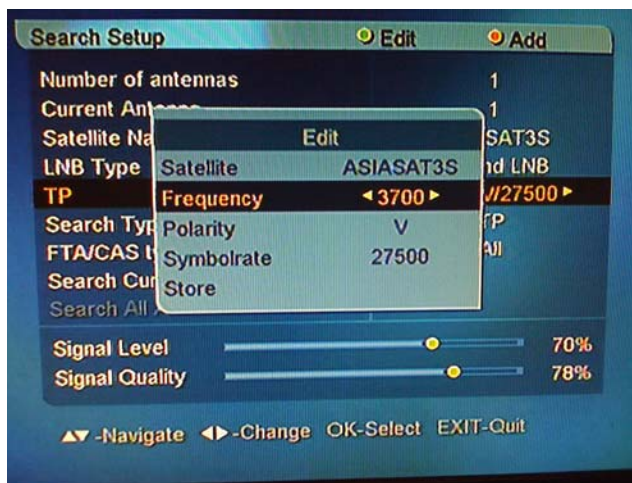
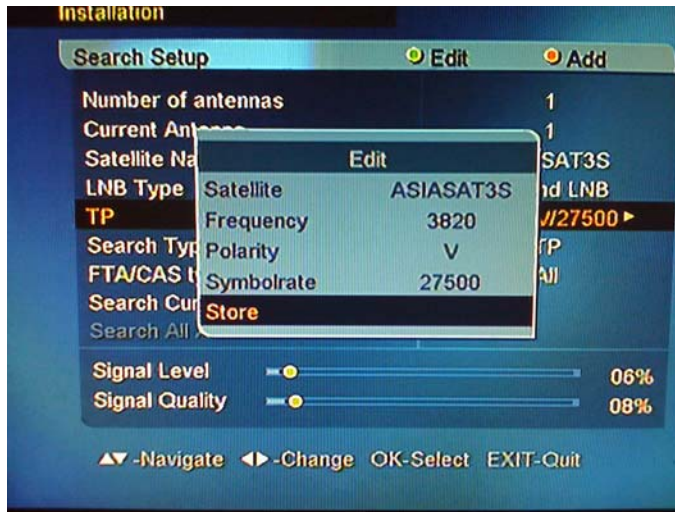


Fig -04

- c) Enter 3820 by using the numerical on the remote & then scroll down to **STORE** & press **OK**.
- d) Please check the signal level & quality (it must be above 60%).



e) You will see the following menu ( refer fig-04)

- |                              |                     |
|------------------------------|---------------------|
| 1. Number of Antenna         | 1                   |
| 2. Current Antenna           | 1                   |
| 3. <b>Satellite</b>          | <b>ASIASAT 3S</b>   |
| 4. <b>LNB Type</b>           | <b>C Band LNBF</b>  |
| 5. <b>TP</b>                 | <b>3820/V/27500</b> |
| 6. Search Setup              | <b>TP</b>           |
| 7. FTA/CAS Ant.              | <b>ALL</b>          |
| 8. <b>Search Current ANT</b> |                     |
| 9. Search All ANT            |                     |
| 10. Signal Level             |                     |
| 11. Signal Quality           |                     |

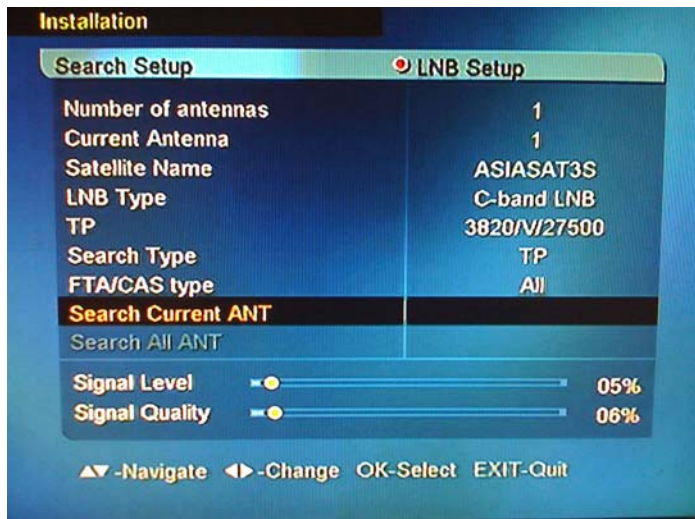


Fig - 04

- f) Using the up/down arrow key scroll down to option 8 – **SEARCH CURRENT ANT** & Press **OK**. (refer fig 05)

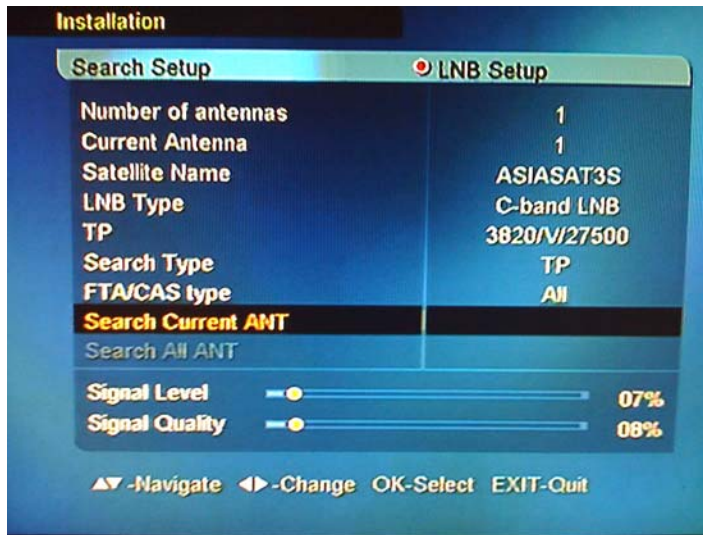


Fig – 05

- g) Downloading of channels will start.
- h) After successfully downloading of channels “Press OK” option will display on screen. Please Press **OK** to save the channel list.
- i) Press Exit Button on remote control unit.
- j) Using the up/down arrow key select the desire channel.

**IMPORTANT:** After successfully downloading of channels new channel name will display in channel list.

For example – If your box has authorized for Zee Premiere, after retuning exercise you need to select the “**Zee Premiere NEW**” channel instead of **Zee Premiere**.