



RELOCATION FORM

Konnectv Pty Ltd
Unit 1B, 137-139 Silverwater Road
Silverwater NSW 2128
Ph: 61290984378
Email: info@konnectv.com
www.konnectv.com.au
ABN: 11 124 704 990

Subscriber Information

Konnectv ID

Title: First Name: Last Name:

Contact Information

Tel (Home): Tel (Work):

Mobile: Fax:

Email:

Relocation From (Old Address)

Address:

Suburb: State: Postcode:

Installation type: Roof / Wall / Pot plant

Relocation to (New Address)

Address:

Suburb: State: Postcode:

Property Type: House / Townhouse / Apartment

Owned / Rented / Indemnity provided / Permission provided

Storey No. of Storeys

Installation type: Roof / Wall / Pot plant

1. I authorize Konnectv to debit my account for Relocation/Reinstallation service provided. Charges as per the Konnectv Rate card will be applicable. If any extra equipment is used for relocation, the charges as per the Konnectv rate card will be applicable.

2. I take responsibility for installation of equipment at my premises.

I have taken permission from the relevant authority/ do not require permission.

How would you like to receive confirmation? Email Post Fax

Subscriber signature Date

CONFIRMATION:

Dear Subscriber,

We have received and processed your relocation request. The installer will call and fix a time with you.

Relocation amount will be charged once the service has been relocated.

Kind Regards

Konnectv

Enclosed: Konnectv Rate card

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Australia

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SUBSCRIPTION	RATE
Family Entertainment Package	\$39.95 (monthly)
Family Entertainment + PTC Punjabi (12 months contract)	\$39.95 (monthly) + \$9.95 (monthly)
Family Entertainment Package (No contract)	\$49.95 (monthly)
Voluntary Suspension (maximum 2 months)	\$5.00 (monthly)
PTC Punjabi Only (12 months contract)	\$19.95 (monthly)
INSTALLATION CHARGES	
Standard Installation* metro region** (12 Months Contract)	\$349.00
Standard Installation* metro region** (24 Months Contract)	\$249.00
Standard Installation regional area***	\$349.00 + \$50.00
Non Standard installation metro/regional area	To be quoted
PTC Punjabi only (Standard Installation)*w.e.f May2011	\$349.00
Equipment Only	
Decoder + Smart card	\$150.00 + \$20.00 courier
Smart card only	\$100.00 + \$5.00 postage
Relocation Charges	
Reinstallation and Full Relocation	\$100.00 + Extra charge for equipment used
- Standard metro area - Reinstallation (1 visit)	
Reinstallation and Full Relocation	\$150.00 + Extra charge for equipment used
- Standard metro area - Full Relocation (2 visits)	
Non standard Relocation/Reinstallation	To be quoted
SERVICE AND OTHER CHARGES	
Early termination charges	\$350.00
Reconnection after suspension for non-payment	\$100.00
Unrecovered Equipment	\$150.00
Service call****	\$100.00
Decoder Replacement (lost/damaged)	\$150.00
Smartcard Replacement (lost/damaged)	\$100.00
Activation only	\$100.00
Remote Replacement (lost/damaged)	\$20.00 + \$5.00 postage
Payment decline charges	\$15.00

*Residential installation on a single storey house

**Areas within 50 km of CBD

***Areas within 50 km outside metro area

^Suspension available only in the contract option

*Service call:

- in case the installation is unsuccessful

- in case of pot plant service call and any other service call where no fault from Konnectv end. -

when the equipment is not the property of Konnectv

-signal loss due to lightning, storm or any other natural cause (subscriber will have to claim from their insurance).